

# EASTERN INTEREST




*A Newsletter for Customers & Friends of Eastern Savings Bank!*

November 2020

## Eastern Savings Bank Donates School Supply Kits

On the afternoon of Wednesday October 14th, Eastern Savings Bank Associates assembled 150 school supply kits for Featherbed Elementary School, located in Baltimore County.




These bags will provide much needed replacement supplies, plus a few fun extras, to students who need them in the Bank's Community Reinvestment Act Assessment Area. In providing these extra supplies, we hope to give a boost to these children who may otherwise not have all the tools they need to learn. 



## Money Power Day 2020

In October, Eastern Savings Bank participated in the 15th annual Money Power Day®, the region's largest free financial fitness fair presented by the nonprofit CASH Campaign of Maryland.


It was an energy-packed day filled with exciting activities designed to inspire and inform people of all ages on how to boost their financial power, including workshops, exhibitors, and an opportunity to meet one-on-one with financial experts! To learn more about the CASH Campaign of Maryland, visit: [mdcashacademy.org](https://mdcashacademy.org) 

## Coming Soon ...

EasternEase Online, our FREE online banking and bill payment service, will soon have an enhanced look and feel!

EasternEase Online's modernized dashboard will provide you with a more user-friendly experience, while all of our key features and functionalities will remain available, such as: checking your account balances and transactions, managing and paying bills, viewing eStatements, transferring funds between accounts, enrolling in premium alerts, and much more!

We believe these changes reflect our community bank commitment to providing quality products and services that are relevant to your needs, and that will be delivered with the same personalized service you have come to expect from us.

Stay tuned for more details! 

## 2020 Holiday Closures

### Thanksgiving

All branches will be closed on Thursday, November 26, 2020, and will be open normal business hours on Friday, November 27, 2020.

All corporate offices will be closed on Thursday, November 26, 2020 and Friday, November 27, 2020.

### Christmas

All branches will close at 12:30pm on Thursday, December 24, 2020.

All branches and corporate offices will be closed on Friday, December 25, 2020.

Eastern Savings Bank wishes you a safe and happy holiday season!

For our latest COVID-19 updates, please visit: [easternsavingsbank.com/covid19](https://easternsavingsbank.com/covid19) 

## 3 Things You Can Do To Avoid Fraud

Crooks use clever schemes to defraud millions of people every year. The coronavirus pandemic has made their efforts easier by combining new technology with old tricks to get people to send money or give out personal information. Here are some practical tips to help you stay a step ahead.

1. **Spot imposters.** Scammers often pretend to be someone you trust, like a government official, a family member, a charity, or a company you do business with such as Eastern Savings Bank. Don't send money or give out personal information in response to an unexpected request — whether it comes as a text, a phone call, or an email.

2. **Do online searches.** Type a company or product name into your favorite search engine with words like "review," "complaint" or "scam." Or search for a phrase that describes your situation, like "IRS call." You can even search for phone numbers to see if other people have reported them as scams.

3. **Don't believe your caller ID.** Technology makes it easy for scammers to fake caller ID information, so the name and number you see aren't always real. If someone calls asking for money or personal information, hang up. If you think the caller might be telling the truth, call back to a number you know is genuine.

For more tips, visit: [consumer.ftc.gov/articles/0060-10-things-you-can-do-avoid-fraud](https://consumer.ftc.gov/articles/0060-10-things-you-can-do-avoid-fraud) 



## Voices

*Celebrating our people, our community, and our diversity of experiences!*

In this edition of 'Voices', get to know Ms. Sandy Howell, Lutherville's Branch Manager and one of Eastern Savings Bank's long-tenured Associates!

### How long have you worked at Eastern Savings Bank?

It was officially 31 years on October 23rd.



Sandy Howell  
Branch Manager, Lutherville

### What do you love about our community and why?

Our Eastern Savings Bank community continues to care about its employees. During this time of pandemic, they have worked with us all to provide a working environment in which we all feel safe.

### Why are you proud to work at Eastern Savings Bank? What makes it different from other places to work or other financial institutions?


We are a small, privately owned bank and we are able to take the time to get to know our customers. We have generations of families who continue their banking relationships with Eastern Savings because we took the time to get to know them.

### Share a favorite "community" memory.

During my growing up years we lived in a lot of different places - but since Easton has been my home for longer than Eastern Savings Bank, I will choose Rusticana Pizza restaurant. They have two places in Easton. They are like family to us. We've had many family

birthday parties there over the years, and I love that Debbie, our favorite waitress, knows what I want before I ask!

### Why was it important to you that we have branch open hours during the pandemic?

To provide customers with the confidence they need in Eastern Savings Bank. People need to know their investments are secure during this time when there is so much more for them to worry about. Knowing we are still here to help with their banking needs is one less worry. 

*Locally Owned. Locally Operated. Locally Committed.*

[easternsavingsbank.com](https://easternsavingsbank.com)

