

EasternEase Online - Premium Alert Notifications

- 1. Sign-in to your EasternEase Online account.
- **2.** Click on the 'Customer Service' tab, located in the upper, left-hand corner of the main dashboard:



3. In the drop-down menu, under 'Contact Options', click on "Manage Alerts":



4. On the Manage Alerts home page, select the account you wish to update:

 Here's a list of a 			1 11 1 1 1 N
add a new acco	vailable alerts for this a unt alert and change or	count and your curr delete an existing al	rent settings for each. You ca lert. To view alerts for anothe
account, select	the account and click G).	

5. Select any of the three tabs available; Account Alerts, Bill Payment Alerts, and Service Alerts, then select which alerts you would like to activate in the menu below:

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Go

Here's a list of available alerts for this account and your current settings for each. You can add a new account alert and change or delete an existing alert. To view alerts for another account, select the account and click Go.

Send Alert When	Send To	
Account Balance, Every	Alert is Off	Add
Deposit of \$ Processed	Alert is Off	Add
Starting Balance is at or Above \$	Alert is Off	Add
Starting Balance is at or Below Minimum	Alert is Off	Add
Transfer Failed	Alert is Off	Add
Transfer Processed	Alert is Off	Add

For questions, e-mail us at: <u>customerservice@easternsavingsbank.com</u>. You can also text the word HELP to 20736 to get additional information about the service*.

*When you choose to receive SMS text message alerts, you are agreeing to the <u>Terms of Use</u>. Standard text message and other rates may apply. See your carrier for details. Send STOP to 20736 to end.