

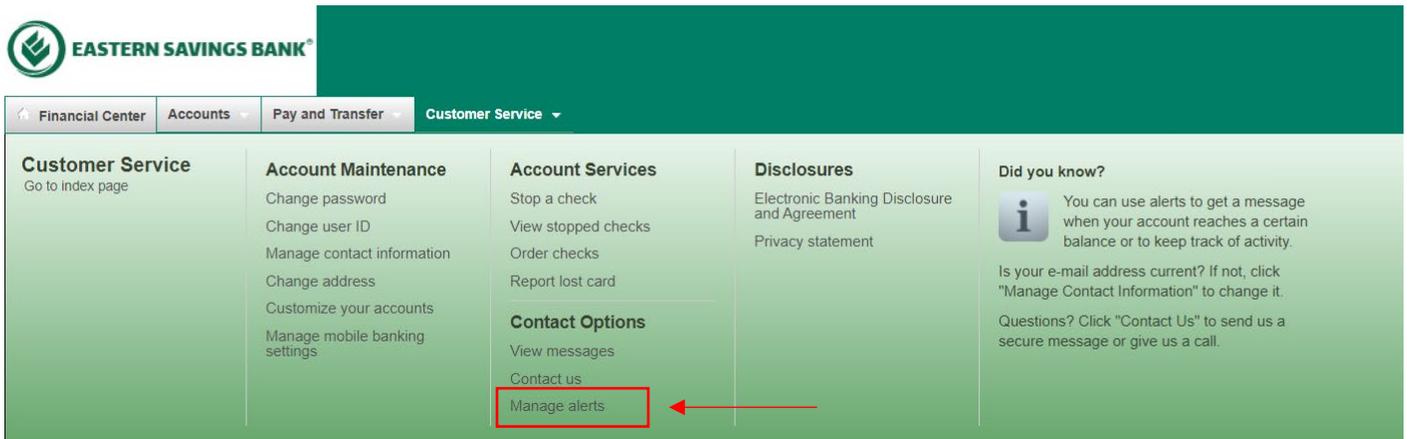


EasternEase Online - Premium Alert Notifications

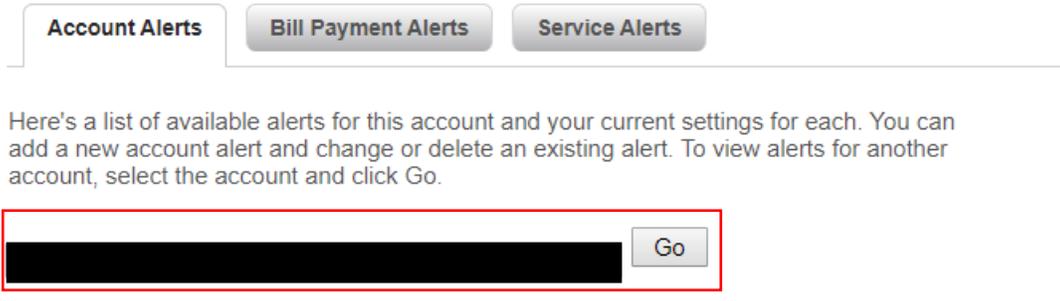
1. Sign-in to your EasternEase Online account.
2. Click on the 'Customer Service' tab, located in the upper, left-hand corner of the main dashboard:



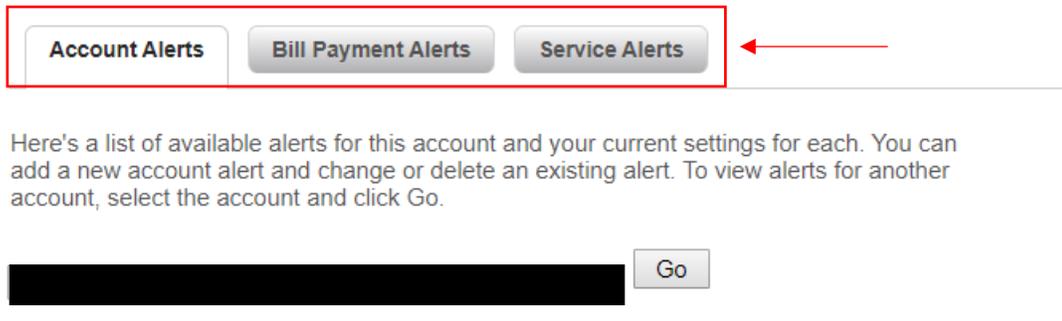
3. In the drop-down menu, under 'Contact Options', click on "Manage Alerts":



4. On the Manage Alerts home page, select the account you wish to update:



5. Select any of the three tabs available; Account Alerts, Bill Payment Alerts, and Service Alerts, then select which alerts you would like to activate in the menu below:



Send Alert When	Send To	
Account Balance, Every	Alert is Off	Add
Deposit of \$ ___ Processed	Alert is Off	Add
Starting Balance is at or Above \$ ___	Alert is Off	Add
Starting Balance is at or Below Minimum	Alert is Off	Add
Transfer Failed	Alert is Off	Add
Transfer Processed	Alert is Off	Add

For questions, e-mail us at: customerservice@easternsavingsbank.com. You can also text the word HELP to 20736 to get additional information about the service*.

**When you choose to receive SMS text message alerts, you are agreeing to the [Terms of Use](#). Standard text message and other rates may apply. See your carrier for details. Send STOP to 20736 to end.*