



EASTERN SAVINGS BANK®

Established 1905

EasternEase Online 'Take a Tour' Video Transcript

- 00:03 Putting you in control of your finances, anywhere and at any time.
- 00:07 Online banking allows you to securely view account and transaction information, make payments, move money and much more.
- 00:16 On the main online banking page, known as the 'Financial Center', a variety of apps lets you handle the most common tasks from a single page.
- 00:25 The 'Accounts' app offers a quick view of account and balance information.
- 00:29 After clicking on a specific account, you can see your most recent transactions – and your account information is just a click away.
- 00:37 Or, you can search for more detailed transaction history while the 'Money Center' app enables you to transfer funds and make payments.
- 00:45 Click the 'Make a Payment' button to make a one-time payment - without leaving the page you're on. Simply enter your payment details, verify the information, and you're done!
- 00:55 You also have the flexibility to setup repeating and future dated payments.
- 01:00 To move money between your accounts, click the 'Transfer Funds' button.
- 01:04 You can transfer money on a one-time basis, a frequency of your choosing, or at a predetermined date in the future.
- 01:13 The 'Announcements' app is where we'll let you know about special offers, new products or features and important messages about your online banking account.
- 01:21 You can also choose from a number of alerts that can be sent when activities occur on your account.
- 01:26 Simply click on the menu link next to any account , and choose the 'Manage Alerts' link.
- 01:32 And, if you ever have any questions, our responsive reps are just a phone call or email away.
- 01:37 Go to the 'Customer Service' tab and look for the 'Contact Us' link, and you'll be in touch with a rep in no time.
- 01:43 And best of all, you can configure these apps to your liking, including the ability to move, hide and rename them!
- 01:50 With your personalized financial center, it's never easier to do your banking anytime, anywhere, on your terms.